

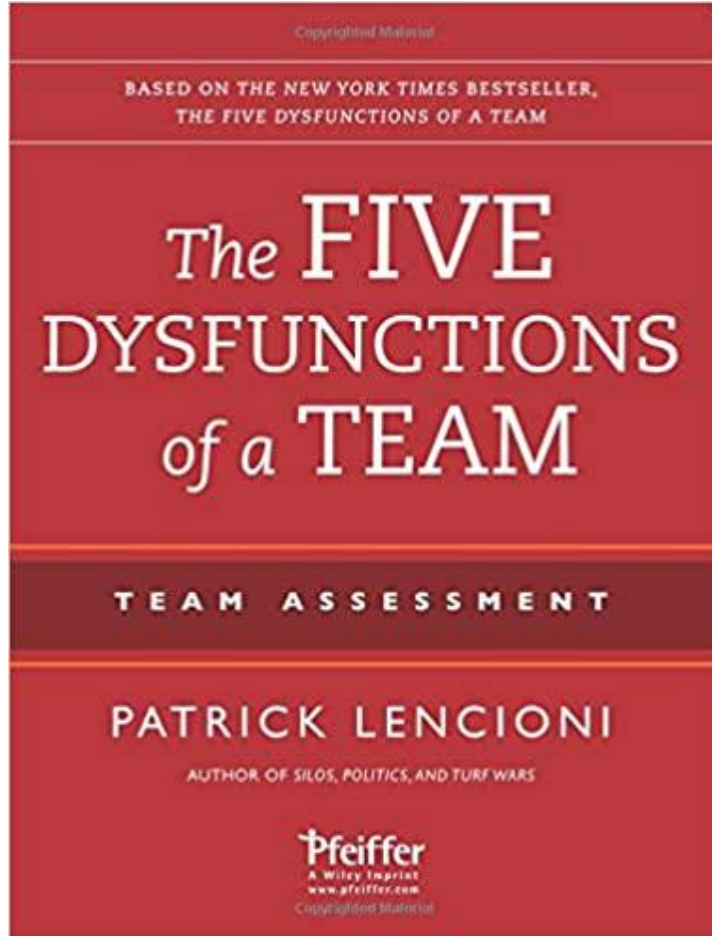


# Leadership – Team Development

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# Leadership – Team Development

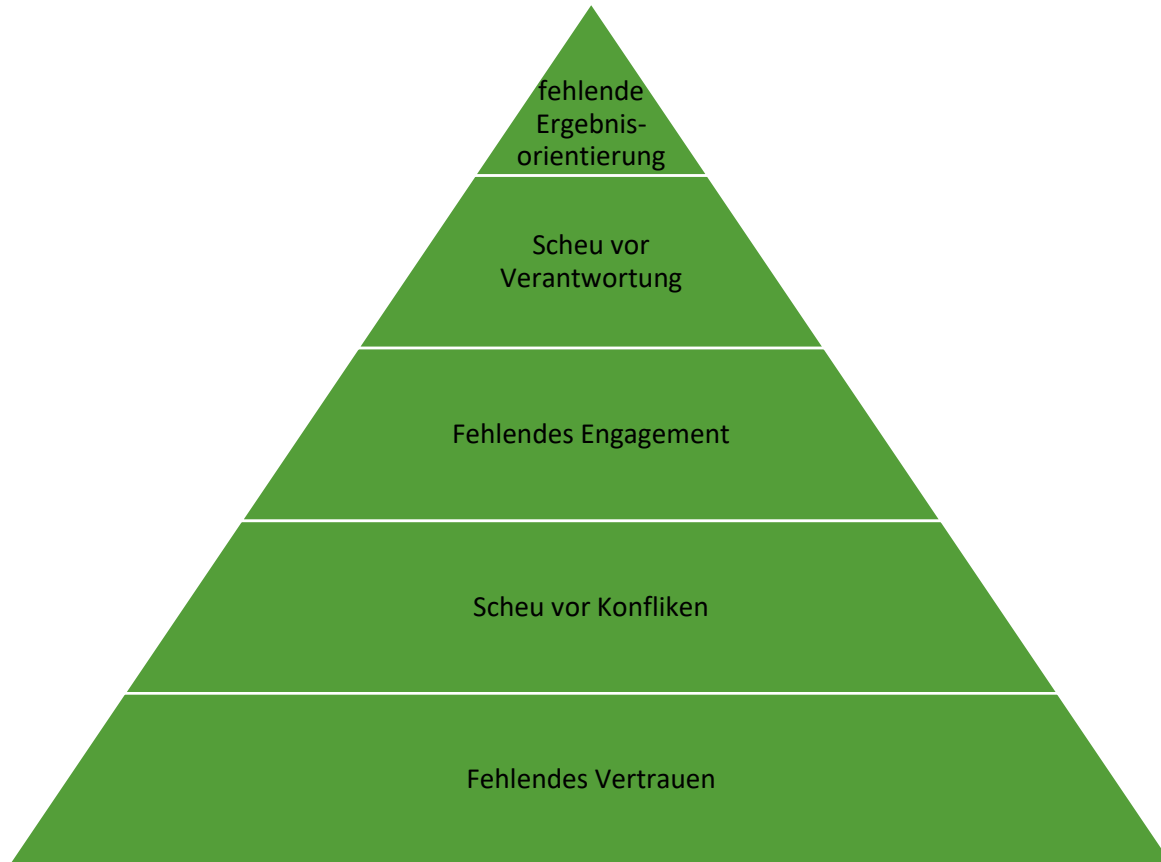
Based on Patrick Leoncini and ABB Truly Collaborative Culture Program



# Leadership – Team Development

## Super Summary deutsch

### Leoncini Pyramide



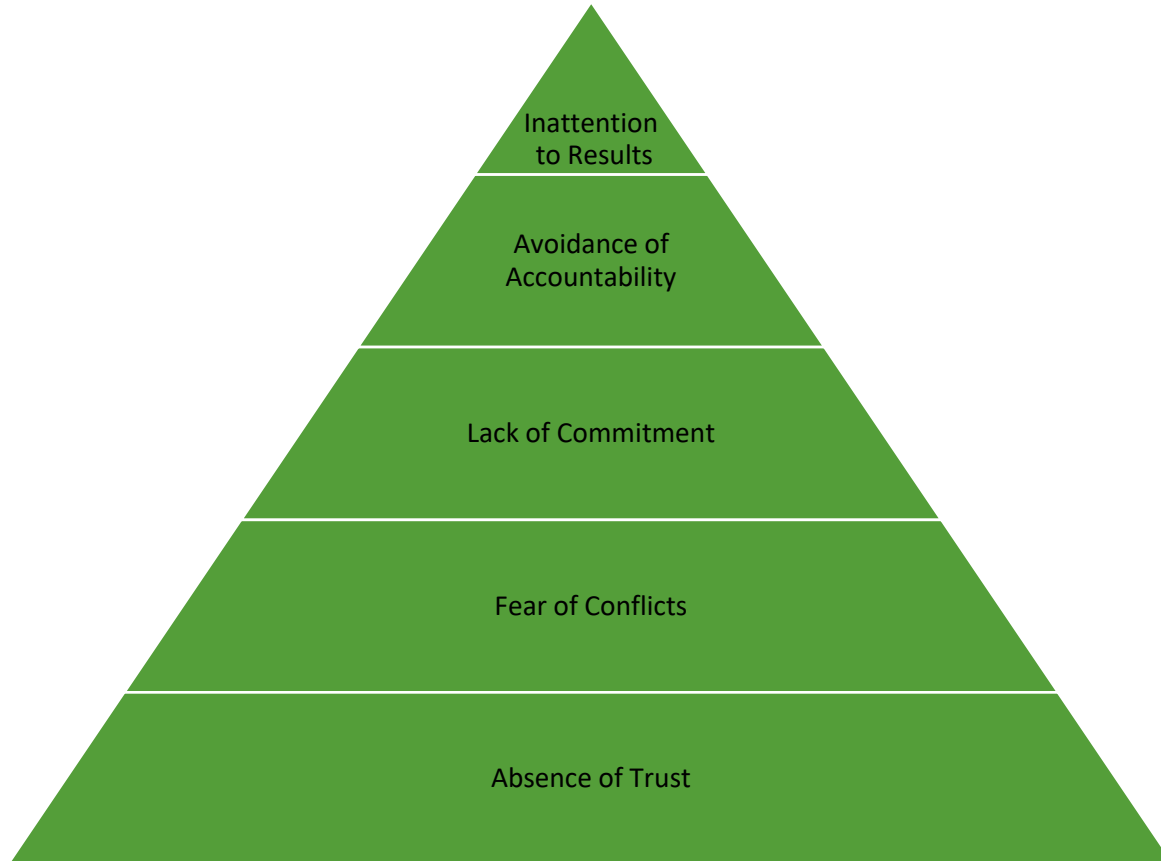
### TCC Pyramide



# Leadership – Team Development

## Super Summary English

### Leoncini Pyramide



### TCC Pyramid



# Leadership – Team Development

## Super Summary English

In his book “The five Dysfunctions of a Team – A Leadership Fable”, Patrick Lencioni identified five key pitfalls preventing genuine teamwork:

- 1) absence of trust,
- 2) fear of conflict,
- 3) lack of commitment,
- 4) avoidance of accountability
- 5) inattention to results

The image on the right side takes a positive approach and outlines, how members of a truly cohesive team behave:



The five Behaviours of truly cohesive Teams explained briefly

- absence of accountability is an invitation to shift the attention to other matters than the collective results
- an unrelenting focus on specific objectives and clearly defined outcomes is a requirement for any team that judged itself on performance
- accountability entails the willingness of team members to call their peers on their performance or behaviours: based on the commitment, one can define expected performance and behaviours
- overcoming the instinct of not having difficult conversations and the discomfort of calling peers on their performance and/or behaviour
- committing to decisions and plans: by engaging in productive conflict tapping into team members' perspectives and opinions, a team can confidentially commit to and buy-in into a decision
- all successful business requires productive conflict in order to grow: that one will not be punished for one's ideas and thoughts, one does not hesitate to engage in passionate and sometimes emotional debates in productive conflict to produce the best possible solution in the short period of time
- vulnerability based trust: openness about mistakes, weaknesses, skills deficiencies, interpersonal shortcomings, requests for help
- trust is the foundation for building a team

→ See also next slide

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## ABB Approach



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- overcoming the instinct of not having difficult conversations and the discomfort of calling peers on their performance and/or behaviour
- committing to decisions and plans: by engaging in productive conflict and tapping into team members' perspectives and opinions, a team can confidentially commit to and buy-in into a decision
- all successful business requires productive conflict in order to grow: trusting that one will not be punished for one's ideas and thoughts, one doesn't have to hesitate to engage in passionate and sometimes emotional debates – engaging in productive conflict to produce the best possible solution in the shortest period of time
- vulnerability based trust: openness about mistakes, weaknesses, skill deficiencies, interpersonal shortcomings, requests for help
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Let's discuss!

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